

Demonstrated Behaviours:

- Follows through on commitments
- Maintains sound judgment and decision making in demanding situations
- Challenges and provides opportunities for organizational development and staff growth
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Current Role:

June 2008 to present

Executive Director, Strategic Services

Service Canada

BC/Alberta/Territories Region

Responsible for the provision of support to the Executive Head Service Management, business streams and other enabling functions on a broad range of strategic planning, policy and communication issues; coordinates and implements regional policy frameworks and ensures their horizontal integration with regional priorities and direction; provides authoritative advisory services within the region and manages the resources allocated to the region for the management of the Strategic Services Branch and its two work locations in Edmonton and Vancouver.

June 2002 to May 2008

Regional Director, Communications & Strategic Information

Service Canada

Regional Headquarters, Vancouver, BC

Responsibilities included direct management of contentious files; development of the Regional Business Plan; direct support to the Regional Executive Head on sensitive issues affecting the Region and its operations. This role required the Director to: see possibilities beyond the existing mandate of the department; help translate and communicate new opportunities and change in a positive and constructive manner; navigate in a complex and increasingly horizontal environment and; regularly build alliances outside direct reporting relationships to ensure that key corporate outcomes are achieved.

JACKSON McKIEE

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October 1997 to December 1999

Regional Manager, Communications

Human Resources Development Canada
Regional Headquarters, Vancouver, BC

Responsibilities included the provision of strategic communications advice and guidance to Regional Executive Head and other Senior Managers related to the HRDC Vision and Mandate; development and administration of communications programs and strategies to support HRDC programs and services; management of the effective delivery of information services to the public; establishment and maintenance of effective working relationships with internal and external partners and stakeholders including: Ministers' Office staff, counterparts at NHQ and those in other government departments, community groups, employers and the media; management of human and financial resources of the Regional Communications Branch.

September 1994 to October 1997

Senior Consultant, Communications

Human Resources Development Canada
Regional Headquarters, Vancouver, BC

Responsibilities included planning and implementation of Ministerial events and visits within the Region; media relations support to all program areas.

April 1992 to August 1994

Information Officer, Public Affairs

Human Resources Development Canada
Regional Headquarters, Vancouver, BC

August 1990 to March 1992

Various operational roles in the delivery of service to the public

OTHER EXPERIENCE

Professional Service BC Regional Representative for APEX

EDUCATION and TRAINING

November 2001 Graduation: Modern Comptrollership Program
University of Victoria

June 1998 Leading Transitions Program
Canadian Centre for Management Development, Ottawa

June 1989-1994 Studies toward Bachelor of Applied Sciences (Communications)
Simon Fraser University

April 1983 Theatre Arts Diploma
Ryerson Polytechnical University

REFERENCES

Available upon request